



## AAT3D Software Maintenance Agreement

This document provides an explanation and instructions on how to fill out the attached "AAT3D Customer Registration" document included in the downloaded file.

### ***What is the Software Maintenance Agreement form?***

- The HMM430 comes with one free year of the SMA with AAT3D. To activate the SMA, the **Customer Registration Form** must be filled out and submitted to AAT3D. This form provides AAT3D with contact information, software license information, and machine information necessary for AAT3D to fully support the customer.

### ***What do I get with the Software Maintenance Agreement?***

- **Technical support** - help with using and understanding the software
- **Bug reporting** - customers will be able to report bugs, and AAT3D will advise on workarounds and prioritize fixing them
- **Software updates** - typically released times per year, with 2 minor updates and 1 major update at the end of the year
- **Webinar access** - AAT3D hosts webinars that explains improvements and differences in the major software updates
- **Access to programming support** - the SMA is required if a customer wants to contract AAT3D for special application support, program development, turnkey solutions, or specialized advanced training. Pricing and contracting for application support is taken up directly with AAT3D.

## ***Do I need the Software Maintenance Agreement?***

- The SMA is not a requirement to use CappsDMIS - the decision whether or not to renew has no effect on the license that comes with the machine.

### **Note:**

The SMA is a yearly contract that must be renewed to remain active. The annual renewal fee will be paid directly to AAT3D, exact pricing TBD. The customer is not required to renew the SMA after the first-year ends, but Haas strongly recommends doing so to receive software support and updates. If the customer decides to renew the SMA after one or more years of non-renewal, an additional cost will be incurred to cover the jump in software updates.

# AAT3D Customer Registration Instructions

The AAT3D Customer Registration Form provided below serves as an example, demonstrating the correct way to complete the form.

1. Replace the blue text with the relevant information.
2. Keep the red text exactly as it appears on the form.
3. Leave fields without blue or red text blank.
4. Once the form is completed, the HFO should email a copy of the **AAT3D Customer Registration Form and Software License Certificate** to AAT3D at [sales@aat3d.com](mailto:sales@aat3d.com).
  - a. The **Software License Certificate** sheet contains information that AAT3D requires to provide the **Final Registration Key**.
5. Once the email has been received, AAT3D will add the customer to their SMA database, granting the customer the associated SMA privileges and provide the Final Registration Key.

**Notes:** The AAT3D Customer Registration form can be found in the “AAT3D Software Maintenance Agreement (SMA)” folder from the Zipped Downloadable File. The Software License Certificate can be found within the HMM430 along with the other documentation.

AAT3D Registration	
Customer Information	
Company Name: <b>Customer's Company Name</b>	Purchase Order/Request Number:
Customer Address: <b>Customer's Company Address</b>	
Requested by: <b>HFO NAME</b>	Date: <b>DATE FORM SENT</b>
End User: <input checked="" type="checkbox"/>	Distributor: <input type="checkbox"/> OEM: <input type="checkbox"/> Service Company: <input type="checkbox"/>
Primary Contact: <b>Customer's Name</b>	Fax Number:
Phone Number: <b>Customer's Phone Number</b>	E-mail: <b>Customer's Email</b>
Software Information: (CappsAdv, Basic, P/S, Software Upgrade, Dual Arm, etc.)	
Product: <del>CappsAdv</del> <input type="checkbox"/> <del>CappsBasic+</del> <input checked="" type="checkbox"/> <del>CappsPS</del> <input type="checkbox"/> <del>CappsNC</del> <input type="checkbox"/> <del>CappsEquator</del> <input type="checkbox"/> <del>Dataview</del> <input type="checkbox"/>	
Software Version:	Dongle #: <b>DONGLE # HERE</b> Dongle Needed: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
Software Options:	
Machine Information	
Machine Style: Manual <input type="checkbox"/> DCC <input checked="" type="checkbox"/> Portable ARM <input type="checkbox"/> CNC <input type="checkbox"/>	
Machine Brand: <b>Haas HMM430</b> Probe Head: <b>MH20i</b>	Controller Type/Model: <b>Renishaw UCC T3-2</b>
Interface type: RS232 Serial: ___ IEEE-GPIB: ___ Ethernet TCP/IP: ___ Controller Card ___	
Comments on Interface type: (Com port, PCI card etc)	
Legacy System: OS: (7, XP, 2000, DOS, _Windows 10,11) ___ Software: _____	
Controller Retrofit Needed: No: <input checked="" type="checkbox"/> Yes: <input type="checkbox"/>	
Other Accessories to Order:	
Additional Comments:	

Fig. 1: Customer Registration Form Example



## Software License Certificate

<b>Distributor Name</b>	
<b>Company Name</b>	HAAS DEMO
<b>Date of Release</b>	6/10/2024
<b>Software Name</b>	CAPPSDMIS Version 8.0
<b>Software Level</b>	GEO CAD+
<b>Machine Interface</b>	
<b>Options</b>	Full Error Compensation, DCC Operations

<b>Dongle Serial Number</b>	
<b>Interface Password</b>	
<b>Installation Key</b>	
<b>Extension Key</b>	
<b>Extension Date</b>	9/8/2024
<b>Final Registration Key</b>	

**Installation Instructions:**

1. Make sure the dongle serial number on your software dongle matches one on this license.
2. When installing from CD, enter the 5 digit password installation password.
3. When installation is complete, start the software. It will ask to enter installation key. Enter this key.
4. If an extension key or Final Registration key is given on this license certificate, enter this.  
If final key is given, you do not need to enter extension key.
5. If there is no extension key or final key given, copy the "software generated key" on the software and send it to your distributor to obtain the final key. You will have 40 days before the software expires.

**Fig. 2: Software License Certificate Form**